

LEGISLATIVE COUNCIL  
Question On Notice

Thursday, 14 March 2019

**1991. Hon Robin Chappie to the Leader of the House representing the Attorney General**

I refer to the use of booking agents, booking platforms or multinational online travel agencies by departmental staff and Ministers, and I ask:

- (a) in the last year have ministerial departments used the services of booking agents, booking platforms or multinational online travel agencies other than Corporate Travel Management (CTM) for the provision of accommodation for the Minister, ministerial staff and departmental staff; and
- (b) if yes to (a), please list the following information:
- (i) the name of the booking agency, booking platform or multinational online travel agency;
- (ii) the number of times it was used;
- (iii) for which portfolio area of responsibility;
- (iv) who the booking was made for;
- (v) and the reason for the travel; and
- (vi) the reason why CTM was not used for the booking?

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**Answer**

The Department of Justice:

(a) Yes.

(b)

- i. Booking.Com.Australia, Expedia, Wotif
- ii. Booking.Com.Australia (14)Wotif (7), Expedia (1)
- iii. Booking.Com.Australia (14) all Corrective Services, Wotif (6) Courts and (1) Corrective Services, Expedia (1) Courts
- iv. See table paper no. #
- v. See table paper no. #
- vi. Booking accommodation through CTM is not mandatory in the contract but is the preferred method by the Department where using a booking manager. Reasons provided for booking through other agents were:
  - CTM booking site was unavailable
  - Lack of available and suitable accommodation
  - Able to procure accommodation at a significantly lower price

The Corruption and Crime Commission:

(a) Yes

(b)

- i. Expedia
- ii. Two
- iii. The Corruption and Crime Commission
- iv. Two officers from the Corruption and Crime Commission
- v. Investigation into the WA Commissioner in Japan
- vi. Due to the covert nature of the travel, it was decided to not go through CTM on this occasion.

Equal Opportunity Commission

(a) No

(b) (i)-(vi) Not applicable

The Legal Practice Board w(including the Legal Profession Complaints Committee):

(a) No.

(b)(i) - (vi) Not applicable

LegalAid Western Australia:

(a) Yes

(b) See table paper no. #

Office of the Director of Public Prosecutions:

(a) No

(b) Not applicable.

Office of the Commissioner for Children and Young People:

(a) No

(b) Not applicable.

Solicitor General's Office:

(a) No

(b) Not applicable.

State Solicitors Office:

(a) No

(b) Not applicable.

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John J. A. G.  
6/5/19

LEGISLATIVE COUNCIL QUESTION ON NOTICE 1991 – DEPARTMENT OF JUSTICE – TABLE A

Agency name (b(i))	Portfolio (b(iii))	Who the Booking was for (b(iv))	Reason for travel (b(v))
Booking.Com Australia	Corrective Services	Drug Detection Officer	To attend National Breeding Training facility to evaluate new dogs training for DDU
Booking.Com Australia	Corrective Services	Youth Support Officer	Youth Support Escort
Booking.Com Australia	Corrective Services	Prison Officer	PIC escort to attend court in Carnarvon
Booking.Com Australia	Corrective Services	Manager Youth Correction Centre	Attendance to Merredin Court
Booking.Com Australia	Corrective Services	Director	Port Hedland Site visit
Booking.Com Australia	Corrective Services	Assistant Director	Port Hedland Site visit
Booking.Com Australia	Corrective Services	Manager	awaiting confirmation - staff member on leave
Booking.Com Australia	Corrective Services	Drug Detection Officers	AURIS - SOG to attend Roebourne Regional Prison to conduct search on staff and drug/alcohol testing
Booking.Com Australia	Corrective Services	Drug Detection Officers	AURIS - SOG to attend Roebourne Regional Prison to conduct search on staff and drug/alcohol testing
Booking.Com Australia	Corrective Services	Team Leader	Relocation from Albany to Bunbury
Booking.Com Australia	Corrective Services	Youth Support Officer	Training
Booking.Com Australia	Corrective Services	Community Work Officer	Training
Booking.Com Australia	Corrective Services	Superintendent	Was to be seconded as Superintendent at Roebourne but Brian Wilson is now Superintendent - arrangements cancelled
Booking.Com Australia	Corrective Services	Superintendent	Was to be seconded as Superintendent at Roebourne but Brian Wilson is now Superintendent - arrangements cancelled
Expedia 7382508315376	Courts	Customer Service Officer	Travel to Sydney for Casetrack Meeting
Wotif	Courts	Registry Manager	Relief work in Broome
Wotif	Courts	Awaiting information	
Wotif	Courts	Regional Manager Courts	Accommodation in Perth en route to Karratha - Regional Manager inspection of location
Wotif	Corrective Services	Clinical Counselor Forensic Psychologist	Professional development training
Wotif	Courts	Regional Manager Courts	Accommodation in Perth en route to Port Hedland - Regional Manager inspection of location
Wotif	Courts	Registry Manager	Manages two areas - Broome/Geraldton - lives in Geraldton - flights from Geraldton to Perth then to Broome
Wotif	Courts	Awaiting information	

**LEGISLATIVE COUNCIL QUESTION ON NOTICE 1991 - LEGAL AID WESTERN AUSTRALIA - TABLE B**

Name of Booking Agent	Number of times booked	Portfolio area of responsibility	Name of Employee	Reason for the travel	Reason why CTM was not used for booking
Hotels.com	1	Director of Legal Aid	Graham Hill	National Legal Aid Directors' Meeting	Cheaper rate offered by the agent
Wotif	5	Network Systems Administrator attending Regional Offices	Keith Millett	NBN cabling	CTM did not permit the accommodation payment prior to the travel. Wotif does allow payment prior to travel
Booking.Com Australia	1	Library Manager	Debra Harvey	De-selection of library materials & assistance with launching a new program	Cheapest rate and limited availability
Booking.Com Australia	1	Director - Client Services	Colleen Brown	Visit to LAWA Albany Office	Cheaper rate offered
Hotels.com	1	Solicitor attending Conference	Annie Gray	Continuing Professional Development (CPD) Training	A good deal offered by the agent
Lastminute.Com.Au	2	Director of Legal Practice Development visiting Balgo Community	Jane Stewart	Blurred Borders	Cheapest rate
Expedia	2	Community Liaison & Education Officer visiting Balgo Community	Lindsay Greatorex	Blurred Borders	Cheapest rate
Expedia	1	Solicitors attending Regional Office	Kylie Kerin & Helen De Brito	Blurred Borders	Cheapest rate
Lastminute.Com.Au	1	Solicitor attending National CLE Network Meeting	Naomi Brown	CLE network meeting	Cheapest rate
Hotelsone.Com	1	Community Liaison & Education Officer attending Conference	Lindsay Greatorex	Summer Series 2019	Cheapest rate
Expedia.com.au	2	Director of Criminal Law	Maureen Kavanagh	PASS Evaluation Meeting/Community of Practice Meeting in Capacity	Convenience
Expedia.com.au	3	Director of Criminal Law	Maureen Kavanagh	NLA Criminal Law Network Meeting - Alice Springs	Convenience
Expedia	1	Legal Aid WA - Regions	Lex Payne	Director attending new program launch (Blurred Borders KNX)	Cheaper rate online
Hotels.com	1	Legal Aid WA - Regions	Jessica Koontz	Relief in Albany Office	Cheaper rate online
Hotels.com	1	Legal Aid WA - Family Court Services - PASS	Ainsley Brett	Kalgoorlie Circuit	Cheaper rate online
Hotelsone.Com	1	Legal Aid WA - Regions	Terril White	Attend training	Cheaper rate online
<b>Total</b>	<b>25</b>				