

LEGISLATIVE COUNCIL
Question On Notice

Thursday, 14 March 2019

1983. Hon Robin Chapple to the Minister for Regional Development representing the Minister for State Development, Jobs and Trade

I refer to the use of booking agents, booking platforms or multinational online travel agencies by departmental staff and Ministers, and I ask:

- (a) in the last year have ministerial departments used the services of booking agents, booking platforms or multinational online travel agencies other than Corporate Travel Management (CTM) for the provision of accommodation for the Minister, ministerial staff and departmental staff; and
- (b) if yes to (a), please list the following information:
 - (i) the name of the booking agency, booking platform or multinational online travel agency;
 - (ii) the number of times it was used;
 - (iii) for which portfolio area of responsibility;
 - (iv) who the booking was made for;
 - (v) and the reason for the travel; and
 - (vi) the reason why CTM was not used for the booking?

Answer

The Department of Jobs, Tourism, Science and Innovation advises:

a) Yes.

(b) See below and attached list. (This is compiled from information available to JTSI Perth and is not exhaustive for overseas offices, which do not have access to the CTM booking website and make their own accommodation booking arrangements. Sourcing complete information would require extensive searches in each office.)

(i) See tabled paper no. #

(ii) AirBnB - 2

Booking.com - 12

Expedia.com - 4

Flight Centre Business Travel - 8

Gulliver travel agent - 1

Hotels.com - 8

Makemytrip.com - 2

MyTicket Booking- .1

ONS Booking site - 1

Qantas linked to Expedia - 3

Shanghai Travel Agent - 1

Trip Advisor com- 11

Wotif.com - 1

(iii) State Development Jobs and Trade.

(iv) See tabled paper no.#

(v) See tabled paper no.#

(vi) Accommodation booking is not a mandatory option in the Common Use Agreement.

(i) See table paper no.#

(ii) Agoda.com – 1

Booking.com – 8

Expedia.com – 8

Hotels.com - 2

(iii) Tourism.

(iv) See tabled paper no. #

(v) See tabled paper no. #

(vi) Accommodation booking is not a mandatory option in the Common Use Agreement.

(i) See tabled paper no.#

(ii) Booking.com – 2

(iii) Defence Issues.

(iv) See tabled paper no. #

(v) See tabled paper no. #

(vi) Accommodation booking is not a mandatory option in the Common Use Agreement.

(i). Booking.com

(ii) 1

(iii) Science and Innovation.

(iv) Director, Science and Innovation.

(v) interstate meeting with Government colleagues

(vi) Accommodation booking is not a mandatory option in the Common Use Agreement..

A handwritten signature or set of initials, possibly 'M', written in black ink.

(i) Name of booking platform	(iv) Who	(v) Reason for Travel
State Development, Jobs and Trade		
Booking.com	Trade and Investment Manager, Europe	To attend the Western Australia booth at the EAGE expo in Copenhagen on behalf of Richard Bruce at DMIRS in WA.
Booking.com	Trade and Investment Manager, Europe	To attend the Western Australia booth at the ONS conference in Stavanger.
Booking.com	Trade and Investment Manager, Europe	To attend the Smart City Expo in Barcelona to gain insight to the smart cities sector, get market intelligence and build relationships with relevant stakeholders.
MyTicket Booking	Commissioner, India	attending International Minerals & Mining Exhibition
Booking.com	Manager Strategic Projects	Attend Commonwealth State and Territory International Education and Training forum
Booking.com	Manager Strategic Projects	Attend Commonwealth State and Territory International Education and Training forum
Booking.com	Manager Strategic Projects	Attend Education Visa Consultative Committee
Expedia	Manager Strategic Projects	Attend Education Visa Consultative Committee
AirBnB	Commissioner, China	Stuart Crockett has been requested to attend industry meetings, JTSI internal meetings and training.
Airbnb	Agent General	to attend Euronaval
Flight Centre Business Travel	Agent General	Meetings with EU officials and investment Bank
Flight Centre Business Travel	Agent General	to attend Raw Materials Week and to give a presentation
ONS Booking site	Agent General	To attend the Western Australia booth at the ONS conference in Stavanger.
Booking.com	Deputy Director General	Accompanying Minister MacTiernan to attend the Trade and Investment Ministers meeting
Booking.com	Deputy Director General	Attend Senior Officials Trade and Investment Group meeting
Booking.com	Deputy Director General	Attend Senior Officials Trade and Investment Group meeting
Expedia	Business Development Officer, India	Attended Andhra Pradesh Partnership Summit with DDG, Rob Delane and WA delegates. Met with Ministers and senior leaders to promote WA interests and identify new opportunities
Expedia	Business Development Officer, India	Meet with Indian vehicle manufacturer, lithium imports and processing plant players to promote WA as mineral investment and METS destination
Makemytrip.com	Business Development Officer, India	Attend 1st Andhra Pradesh Economic Conclave attendees Indian industry CEO's, CFO's, Board Members etc to promote WA investment opportunities
Booking.com	Executive Director	Attend Senior Officials Trade and Investment Group meeting
Booking.com	Agribusiness & Food Development Manager, India	To attend NuernbergMesse India and PDA Trade Fairs - B2B trade fair and conference for Alcoholic beverages craft drinks India
Flight Centre Business Travel	Senior Trade & Investment Manager, Europe	Meeting with European Battery Alliance and attendance at the Nordic Clean Energy Week battery workshop/ seminar.
Flight Centre Business Travel	Senior Trade & Investment Manager, Europe	Representing WA Office at OECD event. Meetings with Ambassador Pontifex, Austrade, Defence Attache at the Australian Embassy in Paris
Flight Centre Business Travel	Senior Trade & Investment Manager, India Europe	Attending, representing and participating in the European Association of Geoscientists and Engineers Annual Conference and Exhibition (EAGE) event and representing DMIRS at the WA stand
Flight Centre Business Travel	Senior Trade & Investment Manager, Europe	Travelling to Singapore to meet with BHP Billiton and then to Perth to attend and participate in the Commissioner's week and meet the new Agent General
Flight Centre Business Travel	Senior Trade & Investment Manager, India	Representing the WAGO office and Defence West as part of the Euro Naval Trade mission
Flight Centre Business Travel	Senior Trade & Investment Manager, Europe	Attendance and participation in the Raw materials week conference in Brussels
Shanghai Travel Agent	Business Development Manager, China	Attend Asia Fruit Logistica
Booking.com	General Manager International Market Services	Review and upgrade the internal processes and operational objectives of the GOWA Europe office to smooth the transition of the newly appointed Agent General.
Qantas linked to Expedia	General Manager International Market Services	Attend National Trade Working Group & National Investment Advisory Board
Qantas linked to Expedia	General Manager International Market Services	Oversee the Government of Western Australia office in Tokyo while the Commissioner is on extended leave

Qantas linked to Expedia	General Manager International Market Services	Oversee the Government of Western Australia office in Tokyo while the Commissioner is on extended leave
Hotels.com	South Asia Regional Market Manager	Attended Australian Education Fair along with 5 WA university reps. Good opportunity to promote WA as study destination
Hotels.com	South Asia Regional Market Manager	International education roadshow organised by IDP promoting WA as study destination
Hotels.com	South Asia Regional Market Manager	Attending International Development Project Roadshow (IDP) which is ASX listed company owned by 38 Australian Universities major player in international education
Hotels.com	South Asia Regional Market Manager	Attend Jeewa Education Roadshow
Hotels.com	South Asia Regional Market Manager	Attend Worldwide Agent Directors' Retreat & Conference organised by ECU & ECC
Hotels.com	South Asia Regional Market Manager	brief education institutions on current market trends
Hotels.com	South Asia Regional Market Manager	Joining International Development Project & Sonya International Education roadshow
Hotels.com	South Asia Regional Market Manager	Joining Australian Education Consulting Company Kochi Roadshow
Expedia	Manager Trade & Investment, India	Accompanied DDG, Rob Delane and delegates from WA to meetings with Government and industry leaders in Andhra Pradesh
Gulliver travel agent	Manager Trade & Investment, India	promote WA mineral credentials to Indian miners
Tripadvisor Glo	Manager Trade & Investment, India	meet WA companies making a presentation at Global Reinvest Australia Country Partner session & meet potential investors
Wotif	General Manager International Market Services	Attend National Trade Working Group & National Investment Advisory Board
Makemytrip.com	Agribusiness & Food Development Manager, India	accompany Arafura Resources with business meetings in different cities in India

Tourism

Expedia.com	Country Manager, Singapore	To participate in the annual Market Manager's Meeting in Perth, incorporating Australia's Coral Coast familiarisation.
Expedia.com	Country Manager, Singapore	To participate in the 2018 Australian Tourism Exchange (ATE) held in Adelaide.
Expedia.com	Country Manager, Singapore	To escort key trade and media to Broome on the Silk Air Singapore-Broome Inaugural direct flight.
Hotels.com	Marketing Manager, China	To host China Southern Airlines Executive Vice President, Mr Han Wensheng, in Perth and participate in meetings.
Expedia.com	A/Content Marketing Manager	To attend the 2018 Adobe Symposium.
Expedia.com	A/Content Marketing Manager	To attend the 2018 Travel Tech Summit to inform and assist Tourism WA's implementation of Adobe Audience Manager (Data Management Platform), procured in July 2018.
Booking.com	Executive Director Destination Development	To attend a meeting with Wine Australia in Sydney to discuss potential grant funding and the future of wine tourism in WA
Booking.com	Executive Director Destination Development	Opening of Cape Naturaliste lighthouse attraction.
Hotels.com	A/Event Development Manager	To attend the Australian Indigenous Tourism Conference (AITC) in Lorne, Victoria.
Expedia.com	Partnership Manager	To attend Wines of WA association meeting.
Booking.com	Digital Marketing Manager	To attend the Australian Tourism Data Warehouse Content User Group meeting and the Tourism Digital Leaders Forum hosted by Tourism Australia, AKQA (digital agency) and Adobe.
Booking.com	Digital Marketing Manager	To attend the Tourism Digital Leaders Forum hosted by Tourism Australia.
Booking.com	Market Manager China, Indonesia & Emerging Markets	To represent Tourism WA Corroboree Asia 2018 in the Gold Coast.
Booking.com	Market Manager China, Indonesia & Emerging Markets	To attend the 2018 WA Greater China Travel Mission (WAGCTM) in Shanghai.
Booking.com	Market Manager China, Indonesia & Emerging Markets	To meet with the 31 major China travel distribution partners attending the Australian Tourism Export Council (ATEC) Meeting Place Tourism Industry conference and workshops in Darwin
Booking.com	Market Manager China, Indonesia & Emerging Markets	To meet with East Coast based inbound tour operators (ITO's) in Sydney and Melbourne and, to attend Tourism Australia's STO/ITO Chinese New Year Function.
Expedia.com	A/Senior Event Development	Assist with the operation of an event (Margaret River Gourmet Escape).
Agoda.com	Sponsorship Executive	To attend the Umbrella Travel Marketing Summit.
Expedia.com	Marketing Executive, Singapore	To participate in the Muslim Agent Familiarisation (famll) in Perth on 21-28 June 2018.

Defence Issues

Booking.com	Senior Project Officer Defence West	Attend exhibition of BAE's Hunter Class and Future Submarine Program industry briefing
Booking.com	Senior Project Officer Defence West	Attend Land Forces 2018 - Defence West hosted a custom stand with 4 SMEs