

**LEGISLATIVE COUNCIL**  
**Question On Notice**

**Thursday, 14 March 2019**

**1984. Hon Robin Chappie to the Parliamentary Secretary representing the Deputy Premier; Minister for Health; Mental Health**

I refer to the use of booking agents, booking platforms or multinational online travel agencies by departmental staff and Ministers, and I ask:

- (a) in the last year have ministerial departments used the services of booking agents, booking platforms or multinational online travel agencies other than Corporate Travel Management (CTM) for the provision of accommodation for the Minister, ministerial staff and departmental staff; and
- (b) if yes to (a), please list the following information:
  - (i) the name of the booking agency, booking platform or multinational online travel agency;
  - (ii) the number of times it was used;
  - (iii) for which portfolio area of responsibility;
  - (iv) who the booking was made for;
  - (v) and the reason for the travel; and
  - (vi) the reason why CTM was not used for the booking?

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**Answer**

Department of Health and health service providers advise:

(a) Yes.

(b)(i)-(ii) The considerable detail required by the Member would require a manual search of every booking. WA Health would have to unreasonably divert a substantial portion of resources away from core operations to undertake such an intensive search. If the Member has a question about a particular booking I would encourage him to ask a specific question and I will endeavour to answer it.

(iii) Health.

(iv)-(v) The considerable detail required by the Member would require a manual search of every booking. WA Health would have to unreasonably divert a substantial portion of resources away from core operations to undertake such an intensive search. If the Member has a question about a particular booking I would encourage him to ask a specific question and I will endeavour to answer it.

(vi) Under CUA TMS2017, it is not mandatory to book accommodation with CTM.

Mental Health Commission advises:

(a) No.

(b) Not applicable.

Health & Disability Services Complaints Office advise:

(a) No.

(b) Not applicable.

Healthway advises:

(a) Yes, to book accommodation.

(b)(i) Wotif and Booking.com

(ii)

<b>Booking Platform</b>	<b>No #</b>
Wotif	1
Booking.com	1

(iii) Healthway

(iv) Healthway staff members

(v) Partnership (sponsorship) activation and monitoring for the Margaret River Pro Surfing event, Surfing WA and Busselton Ironman, Triathlon WA event.

(vi) This was deemed the most efficient process at the time. The use of CTM for accommodation only is not compulsory under the CUA.

Animal Resources Authority advises:

(a) No.

(b) Not applicable.

