LEGISLATIVE COUNCIL Question on notice

Tuesday, 17 February 2015

2600. Hon Robin Chappie to the Parliamentary Secretary representing the Minister for Transport.

I refer to the Redlion Bus and Coach Company in Esperance, and ask:

- (a) has the Minister or the Department of Transport (DOT) received any complaints regarding Occupational Health and Safety (OHS) practices at this company;
- (b) if yes to (a), who received the complaints, on what date and what was the response to the complaints raised;
- (c) is it correct that on or around 16 October 2014, concerns were raised with the DOT concerning OHS practices at this company;
- (d) is it correct that on or around 21 October 2014, those same concerns were followed up with the DOT as the DOT had not responded;
- (e) is it correct that on or around 28 October 2014, those same concerns were raised with the Transfer Safety Coordinator of the DOT concerning OHS practices at this company;
- (f) what was the response by the Transfer Safety Coordinator to the concerns raised;
- (g) is it correct that on or around 28 November 2014, those same concerns were again raised with the Transfer Safety Coordinator of the DOT concerning OHS practises at this company;
- (h) is it correct that the Transfer Safety Coordinator of the DOT is the same person who has conducted audits at the company for the DOT;
- (i) is the Minister satisfied with the response by the DOT, and the effectiveness and the efficiency of the DOT in receiving and responding to complaints raised with them;
- (i) if yes to (i), why; and
- (k) if no to (i), why not and what measures will the Minister put in place to rectify this?

Insofar as the Public Transport Authority (PTA) is concerned, the PTA has a contract with Redlion Bus and Coach to operate intra-town school bus services. This question has been answered in that context.

- (a) Yes.
- (b) The Public Transport Authority's (PTA) Executive Director People and Organisational Development was contacted by Mr Maddock on 17 October 2014. This division is responsible for internal PTA employee matters. Accordingly, the matter was referred to the Executive Director Transperth. At the request of the Executive Director Transperth, the PTA's Transperth Safety and Quality Coordinator unsuccessfully attempted to contact Mr Maddock on 23 October 2014 and left a message on his mobile phone. A further call was made to Mr Maddock by the same person on 28 October 2014 which was successful and advised Mr Maddock to report his safety concerns internally to Redlion Bus and Coach management in order to allow the company to address and rectify any issues. Mr Maddock was also advised to contact Worksafe if the hazards remained unaddressed by Redlion Bus and Coach.

(c)-(d) No.

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- (e)-(f) Please refer to the answer provided at part (b).
- (g) Yes.
- (h) Transperth's Safety and Quality Coordinator conducts OSH audits of Redlion Bus and Coach.
- (i)-(j) The correct advice was provided by the Transperth Safety and Quality Coordinator in relation to the reporting of hazards internally within Redlion Bus and Coach in the first instance and secondly, to contact Worksafe if the hazards had not been addressed by that company.
- (k) Not applicable

