

# LEGISLATIVE COUNCIL

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## QUESTION WITHOUT NOTICE (Of which some notice has been given)

Wednesday, 22 June 2011

Hon Robin Chapple to the Minister for Energy.

With regard to the renewable energy buy back scheme and feed in tariff managed by Synergy-

- 1) Is the Minister aware that Synergy supplied an application form on their website, which did not have a logo, and that Synergy have subsequently rejected applications on the basis that the application was submitted on a form without a logo?
- 2) Is the Minister aware that some applicants in these circumstances have received no acknowledgment of Synergy's receipt of their application, and also no notice of Synergy's rejection of their application?
- 3) Will the Minister take action to ensure that applications are accepted by Synergy, notwithstanding the lack of a logo on the application form?
  - i) If no to (3), why not?
- 4) In the event that these applications are not accepted by Synergy, will the Minister ensure that these applicants are provided with an extension to rectify their application forms, and are duly informed of this?
  - i) If not to (4), why not?

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### **I thank the Hon. Member for some notice of this question.**

(1) Synergy has confirmed the application form on its website did not include the Synergy logo for a brief period of time in late May. However Synergy is not aware of rejecting any application forms on the basis that the form did not include the logo. If the Member is aware of any specific incidences where this was the case, most likely as a result of human error, I ask that the details of those individuals are forwarded to my office.

Synergy has advised it will only reject application forms if they have been altered by a solar supplier without Synergy's permission. Synergy has communicated this to solar suppliers.

(2) As above, Synergy is not aware of rejecting any application forms on the basis that the form did not include the Synergy logo. Synergy does acknowledge receipt of applications.

(3 – 4) Synergy will accept application forms that do not have the Synergy logo as long as these forms have not been altered by the solar supplier without Synergy's permission.



**Minister for Energy**